


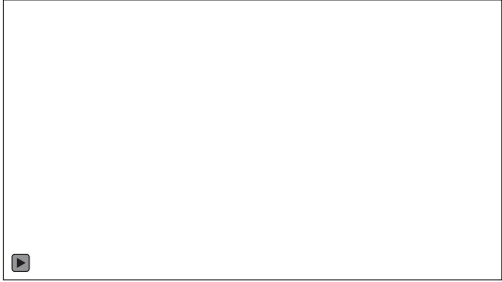
# My eQuals ANZ Digital credentials platform

We're on the road to credential security  
We have arrived!


Melbourne Update  
May 2019



## My eQuals: The ANZ solution for digital secure credentials




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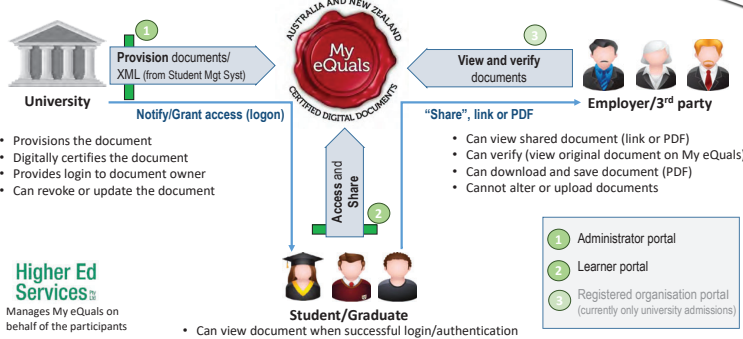
## My eQuals addresses several issues

- Student Experience: Students expect digital interactions
  - “this is great - welcome to the 21<sup>st</sup> century”
- CV and credential fraud with paper is frighteningly prolific, digital prevents this
  - CVs 33% contain lies
  - 10% of degrees contain false grades
  - Only 25% of students know it is illegal to falsify credentials
  - 70% of employers ask for credentials only 14% verify
- Anywhere anytime access to credentials promotes national and global student mobility and employability

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## My eQuals Platform overview



**University**

1 Provision documents/XML (from Student Mgt Syst)

Notify/Grant access (login)

**Student/Graduate**

2 Access and Share

**Employer/3<sup>rd</sup> party**

3 View and verify documents

“Share”, link or PDF

**Higher Ed Services**  
Manages My eQuals on behalf of the participants

- Provisions the document
- Digitally certifies the document
- Provides login to document owner
- Can revoke or update the document

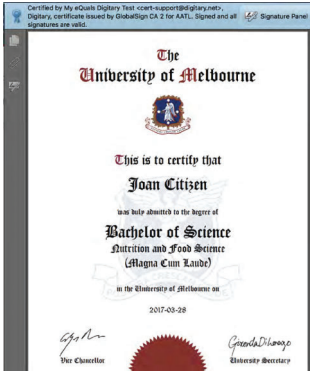
- Can view shared document (link or PDF)
- Can verify (view original document on My eQuals)
- Can download and save document (PDF)
- Cannot alter or upload documents

1 Administrator portal  
2 Learner portal  
3 Registered organisation portal (currently only university admissions)

- Can view document when successful login/authentication
- Cannot upload documents
- Cannot alter documents
- Can determine who documents are shared with

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## My eQuals holds the student record as a digital document



Presents the student documents

- Testamur
- Transcript
- AHEG / letter

As PDF and data

Can be shared as a link or PDF

## My eQuals in numbers



**2** Countries Covered (Australia and New Zealand)

**47** Participating Universities (All ANZ public Universities)

**500K** Learner Registered and growing rapidly

**1.5M+** Documents and growing rapidly

**100+** Receiving Countries

## Workforce



- My eQuals provides our graduates with credentials that employers can trust
- Expect to see applicants submitting digital credentials for jobs at your university

*Please ensure you accept the digital Credential !*

## Keys to Success



How to build a collaboration model



## Implementation successes

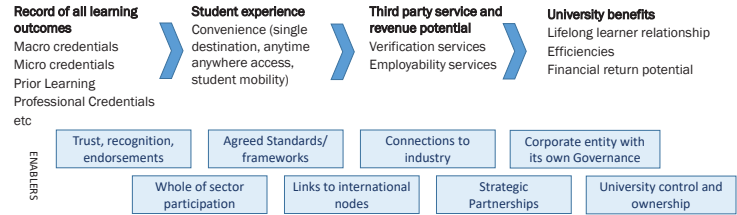
*Critical success factors to on-time, in-budget implementation*

- **Shared commitment to “make it happen”**
  - Program Office
  - University roll-out teams
  - Vendor
  - Governance bodies
  - SMS vendors
- **Incentives**
  - Delays at the university-end incurred premium payments (5 of 46)
  - Collegiate competition between university roll-out teams
- **Reliance on innovation**
  - We reduced implementation effort approx. 30% wave to wave
- **80/20 rule**
  - Not everything will be perfect first time around
- **Empower the PMO**
  - Robust planning with flexibility
  - Quarterly reporting to Steering Group and Project Group
  - Seek guidance on big ticket items only

## Work Continues: My eQuals strategic direction

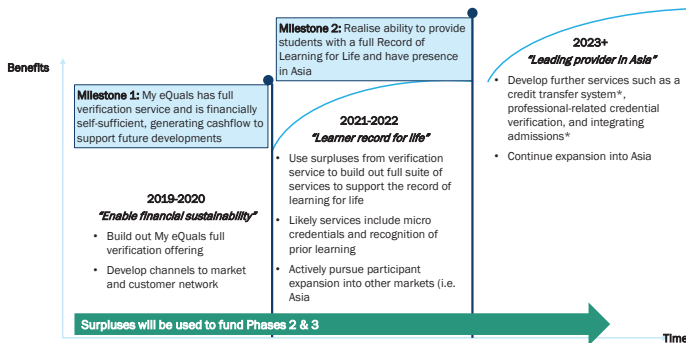
**Today is Version One  
We have bigger plans**

Record of Learning for Life  
*Trusted and verified*

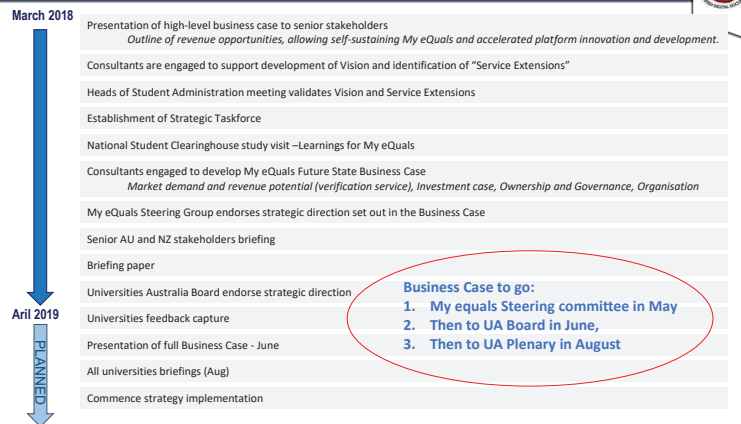


## My eQuals strategic direction

PHASED APPROACH:



## Our Future State work started last year



Questions?

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Services®

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